



## Client Information

### Contact Information

Client Name: \_\_\_\_\_

Address: \_\_\_\_\_ Apt: \_\_\_\_\_ Zip: \_\_\_\_\_ Gatecode: \_\_\_\_\_

Cell #: \_\_\_\_\_ WK: \_\_\_\_\_

Email: \_\_\_\_\_

Alt Contact: \_\_\_\_\_ Ph#: \_\_\_\_\_ Have Key: Y N

Emerg. Contact: \_\_\_\_\_ Ph#: \_\_\_\_\_ Have Key: Y N

### Location of Important Items

Cleaning Supplies / Vacuum: \_\_\_\_\_

Trash Bin Inside/Outside: \_\_\_\_\_

Leash: \_\_\_\_\_

Cat Carrier/Litterbox: \_\_\_\_\_

Doggie Towels: \_\_\_\_\_

### Alarm Information

Location of Alarm Panel: \_\_\_\_\_

ENTER: \_\_\_\_\_

LEAVE: \_\_\_\_\_

Password: \_\_\_\_\_

### Instructions for

Trash: \_\_\_\_\_

Mail/Newspaper: \_\_\_\_\_

Parking: \_\_\_\_\_

Lights/Blinds: \_\_\_\_\_

Watering Plants: \_\_\_\_\_

How did you hear about JenniFurr's? \_\_\_\_\_

### Home Information

Let us know if there is anything out of the ordinary that we should know about your home (i.e. doors that stick, toilets or drains that don't work properly, etc.)

\_\_\_\_\_



## LIABILITY

At JenniFurr's Pet Services we realize that sometimes our little angels have a mind of their own. **IN THE EVENT YOUR PET CAUSES INJURY OR HARM TO ANY PERSON WHATSOEVER, WHETHER IT BE A STAFF MEMBER OF JENNIFURRR'S PET SERVICES OR A THIRD PARTY, YOU AGREE THAT YOU ARE IN ALL EVENTS LIABLE FOR ANY AND ALL DAMAGES, INJURY, HARM, CLAIMS, SUITS, \_\_\_\_\_(initial), INCLUDING MEDICAL BILLS AND TREATMENT RELATED TO SAID INJURY OR HARM. YOU AGREE TO DEFEND JENNIFURRR'S FROM SUITS AND CLAIMS AND AGREE TO INDEMNIFY JENNIFURRR'S FOR COSTS WITHIN NO LESS THAN SIXTY (60) DAYS FROM THE DATE SAID INJURY OR HARM WAS INCURRED.**

## Cancellation Policy

In the event that you need to cancel services, we require **24 hours notice** prior to the scheduled visits. Please call our main office at (512) 291-5366 to cancel pet visits. If proper notice is not given the following charges will be incurred and must be paid before subsequent visits can be booked.

Vacation clients: \$75

Daily clients: The cost of that day's visit

## "Last Minute" booking fee (with less than 7 days notice):

Vacation clients: \$25

Daily clients: \$10

## Refunds / Credits

We cannot offer refunds for cancelled visits but we can offer credit for visits if cancelled with at-least 24 hours notice. \_\_\_\_\_(initial)

## Keys

Please review and initial all key policies below.

\_\_\_\_\_ I release my house keys to JenniFurr to retain on file, in a secured location, for future services. I may revoke this release at any time, in which event my keys will be returned.

\_\_\_\_\_ I understand there will be an \$8 Fee if JenniFurr returns my house keys after the current service is completed.

\_\_\_\_\_ Both parties have read this agreement and had the opportunity to employ legal counsel. The agreement is the joint product of the parties and, in the event of any ambiguity herein, no inference shall be drawn against a party by reason of document preparation or drafting.

By signing below you are aware and fully acknowledge that you are entering into a legally binding contract.

Client \_\_\_\_\_

Date \_\_\_\_\_